



PROM-OPAC

Patient-Reported Outcome Measure for Older People receiving Acute Care

A new healthcare outcome measure for older people attending emergency departments and acute care settings

Why patient-reported outcome measures?

These are questionnaires designed to measure the things that patients report are important from care.

They allow us to measure the effect of care from the patient's own perspective.

Services can use such data to assess whether they are meeting patients' expectations and needs, and to plan and monitor improvements.

Why PROM-OPAC?

NHS acute care includes ambulances, wards, and emergency departments. Care quality is monitored, often focussing on whether time targets are achieved.

In our study in 2022, older people told us that feeling safe at home and feeling in control of their situation were also important goals.

PROM-OPAC measures these, so that services can consider what is important.



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